

# Guest Accommodation Terms and Conditions

## Payment

We accept Credit & Debit cards as method of payment. Cheques whether business or personal are not acceptable.

A pre authorisation is required to confirm your booking and a swipe will be taken on the credit/debit card on check in to be held against the cost of the room plus any extra costs, breakages or noise problems.

## Cancellation/No Show

In the event of a cancellation, we reserve the right to charge a cancellation fee: -  
Less than 48 hours prior to 3pm on the day of arrival, the client will be charged for the first nights stay.

For Group Bookings 2 weeks cancellation notice is required.

Rooms not claimed by 2000h on the night of arrival, will be re-let without further notice unless where prior advice has been given.

## Check In/Check Out

Check in is from 1600h on the day of arrival. Check out by 1100h on day of departure.

## Smoking Policy

All rooms are non smoking

## Pets

In the interests of hygiene and for the comfort and safety of all guests. Pets are not permitted.

## Anti-Social Behaviour

The number of persons stated on the reservation form must not be exceeded without the management's prior permission. Failure to do so may void your booking.

Any additional persons found to have stayed in a room without managements permission will be charged at full room rate. The credit/debit card swiped at check in will be charged.

All damages or breakages must be reported and paid for. Any missing items, damages, breakages not reported will be charged for. The credit/debit card swiped at check in will be charged.

The Occupants must not be the cause of annoyance or to be a disturbance by way of noise or otherwise to other Occupants.

We reserve the right to visit rooms when necessary at any time.

## Gift Vouchers

Gift Vouchers cannot be exchanged for cash and cannot be used in conjunction with any other offer. Gift voucher holders should inform staff of use of gift voucher when making a reservation.

Hen/Stag Parties

We regret we cannot cater for Hen/Stag parties